



## XCORP iContingency™

Open solutions for Business Continuity

*The XCORP iContingency, part of the XCORP IT Governance Suite, is a risk management solution designed to protect assets, business processes and operational procedures that must be available 24 hours a day, 7 days a week. Built in an open, component based architecture, it addresses all the web safety needs, minimizing the effects of unscheduled stoppages. Its architecture provides complex and powerful contingency procedures for all the corporate environment, offices and users in multiple locations, legacy systems and new applications, and the entire infrastructure needed to remain operational.*

### Highlights:

- Open standards-based solution
- Three tier advanced architecture
- Component-based framework
- Supports J2EE
- Quick customization through templates
- Methodology based on BS7799 and ISO9002 statutes
- Complete solution for enterprise applications through the web
- Access by any client through HTML, XML, DHTML, and Java

The XCORP iContingency provides everything a company needs to successfully build and monitor contingency processes for all its users through the web.

### The XCORP iContingency Solution

As a integrated module of the **XCORP IT Governance Suite**, the iContingency architecture was designed to ensure that business processes, information technology and infrastructure contingency operational procedures may be enabled and launched through the web, and integrated to support additional components and new technologies. This approach also makes implementation easier and reduces the Total Cost of Ownership (TCO) for companies that do not wish to abandon investments made in information technology.

The iContingency solution is powerful, highly scalable and adaptable to the constant changes that business evolution demands. The XCORP IT Governance Suite offers an open architectonic solution for companies to implement corporate initiatives in the business continuity area, avoiding that only specific departments be affected, using the internet as a means of transportation.



*The necessary tools to build, distribute and monitor multiple platform procedures with extensive scalability, including software, networks, people and business processes. All this in a fully interactive environment.*

## **XCORP iContingency**

XCORP is the first to deliver an end-to-end, total contingency solution based on an open, component-based, scalable architecture. The complete product line offers plug and play solutions for companies needing to build and deploy successful contingency procedures for the whole company through the web. The architecture consists of the following components:

**iC Web viewer** – the fastest tool for creating and visualizing dynamic procedures through the web with exclusive templates. Customizing contingency procedure panels on the web has never been easier.

**iC command center** – the easiest way to locate the incident and full visualization of the contingency procedures implemented in the safety area. Total agility in crisis management and monitoring actions through a powerful, easy to use display panel.

**iC mobile access** – wherever you are it is possible to access the contingency processes. Advantages to access from wherever and whenever needed. Total agility for integrating and relating to remote users using SMS.

**iMethod** – under the codename “*do it yourself*”, the methodology describes each step of all the sequence of activities needed to build the BCP, and it has been used and tested in dozens of international companies including forms, templates and actions incorporated into a simple and quick method.

## **The most advanced contingency automation and monitoring system in the marketplace.**

The iContingency enterprise server provides a backbone for companies concerned with the contingency and retrieval of all the business processes and the technology and infrastructure components that support them.

Developed in Java and VB, the XCORP iContingency enterprise server has an independent platform. Its architecture is based on distributed object, Java™ 2 Platform Enterprise Edition (J2EE) and ASP using the MVC (Model, View & Control) standard in the most modern application server in the marketplace:

- IAS – Internet Application Server, by Oracle
- IIS – Internet Information Server, by Microsoft
- Websphere, by IBM
- WebLogic, by BEA Systems

The three tier architecture (MVC) enables reuse of components and operations distributed to manage large volumes of transactions over the internet.

The iContingency enterprise server features a Java component framework that allows for unlimited extensibility of contingency procedures for the whole company. As a result, the iContingency enterprise server software has necessary tools to build, distribute and monitor multiple platform procedures with extensive scalability, including software, networks, people and business processes. All this in a fully interactive environment.

### **100% open standard (Java, XML, DHTML, JSP, EJB, ASP, VB)**

The iContingency enterprise server provides open standard contingency services and components that are independent from platforms. The power of the open standards provides the contingency procedures built with the iContingency scalability and extension for all the operational systems, hardware platforms and data bases in the marketplace.

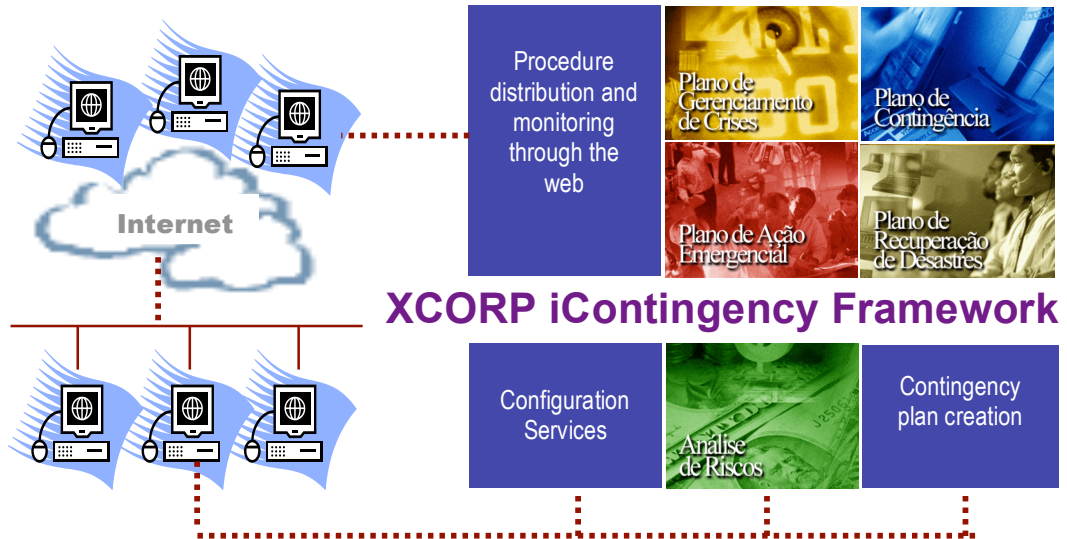
### **Fully intuitive web interface**

The iContingency enterprise server features an extremely user friendly and intuitive interface, allowing the users to build extensive contingency procedures in a simple, foolproof way. Everything the user needs and the administrator wishes.

### **Components to build extensive contingency operational procedures**

The iContingency enterprise server distributes components that enable a foundation for the construction of sturdy contingency procedures. Included are: asset inventory, management reference files, unit and business process reference files, data base, templates for building ISO standard operational procedures, update program, testing program, form templates and much more.

The XCORP iContingency enterprise server is a sturdy, comprehensive tool that handles from risk analysis to procedure maintenance, management and integration of the whole company.



### Risk analysis integration

iContingency can be integrated with other products of the IT Governance Suite family. The XCORP iRisk, a risk analysis powerful module, allows for the control of technology, threats, impacts, processes and people, where templates are made available with interviews with the main business process and IT managers aimed at identifying and generating data for administration through **risk measurement**, **vulnerability analysis**, and **business impact analysis**, in case of eventual crises that may cause a fault or stoppage in the operational environment.

### Template based operational procedure maintenance module

The maintenance module allows for the construction of operational procedures for all the company. Through a user friendly interface, business process managers and components can easily build, execute, distribute, and monitor actions that are to be carried out when threats, crises or disasters occur in the corporate environment.

**Disaster Recovery**, of critical or imperative assets: In case of assets fault or interruption, caused by natural, technological or human events, the software provides the description of procedures for the recovery of disasters in these components;

**Crises Management**: In case of faults or interruptions caused by eventual threats, the software provides the description of the management procedures for these crises, with the establishment of control, auditioning and base points with the necessary requirements for its execution, within the ISO concept (What, who, how, when and critical points);

**Operational continuity** of critical or imperative business processes: In case of component faults or stoppages, the software provides the description of the business processes contingency procedures;

**Emergency action**: In case of faults or stoppages caused by eventual threats, the software provides the description of the emergency action procedures to be performed by people during a crisis.

### Full web interface

The iContingency enterprise server distributes the entire management and report tool to create, update and manage information from processes, technology, infrastructure, and the contingency procedures through the web with any standard browser. Administrators may define what level of access they can grant clients through authentication services. Log managers provide safe reports and access to statistics through the web.

### Open data base for connectivity

The iContingency enterprise server has an open standard available for connectivity, such as JDBC, to access inventory and existing product systems and extract making it possible to maintain the investments made in technology and the existing infrastructure.

### Fault tolerance and load balancing services

The iContingency enterprise server provides automatic tolerance to faults and load balancing within a highly scalable system with the possibility of replicating from one single server as well as from multiple servers ensuring that the resources available are effectively used.

### ASP hosting

iContingency has the ability to run multiple contingency procedures in a single platform. The shared storage provides the ISP and ASP partners with a tremendous advantage in the construction of open contingency operational procedures to be used by companies from several industry sectors.

### Programmable screens for planning updates and tests

The iContingency enterprise server has a programmable interface available that allows users and managers to carry out planning of the updates and the tests and simulations. Reports and requests are distributed to previously designated receivers.

### Integration with electronic mail and SMS

An platform integrated with electronic mail and SMS messaging services allows for greater interaction between users and better and swifter reach for managers who need to perform the procedures in crisis and disaster situations.



## Under the codename “do it yourself”, the iMethod methodology describes each step of all the sequence of activities

needed to build the BCP. The iMethod methodology has been used and tested in dozens of international companies and includes forms, templates and actions incorporated into a simple and quick method.

Through a training session at the site, carried out by XCORP safety specialists, the several BCP topics are discussed with the project team, from Risk Analysis all the way to the development of the operational procedures to be used during a crisis.

*The iMethod methodology allows for the mapping of people, processes and technology with technology transfer for building procedures.*

**Through preset routines and templates it is possible to develop a BCP in a simple, foolproof way.**

Through a quick and accurate gathering of management information, business and technology processes with preset routines and templates, it is possible to develop a Business Continuity Plan in a simplified way ensuring procedure quality and usability in situations of panic, faults, crises or disasters.

**Developed to ensure project development quality**

The iMethod methodology was developed to ensure project development quality, based on international standards of information safety discipline, using several concepts from ISO 9002, NBR ISO17799 and the Baseline Protection Manual.

Through the iMethod methodology for BCP, companies may develop a full plan employing either only an internal team or with a few outside consultants, with no need to hire a consulting company.

**Protect your company from threats that may stop your business.**

If the quality and usability of the business continuity plan are not understood, they will not be valued either. It is as important to have tools for the construction of plans to follow up and manage changes, as having a methodology that ensures project quality. This is the role of the iMethod methodology, always supplying valuable information for decision making.

**Call XCORP today to successfully start your contingency plan.**



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